

Evergreen

119 Wake Green Road,
Moseley, Birmingham,
B13 9UT



accomplish-group.co.uk
0121 728 7800

accomplish.
make every day amazing

About Us

Evergreen is a residential service located in the Moseley neighbourhood of South Birmingham, offering specialised care to adults with complex additional support needs. Our amazing home enables individuals who are living with Acquired Brain Injuries, Mental Health conditions, or Vascular Dementia.

Our Approach

At Evergreen, we offer dedicated support and care to individuals. Our commitment lies in maintaining an optimal staff-to-person ratio, ensuring ample time and encouragement for each individual to foster their independence and achieve their personal goals.

Our approach revolves around personalised support plans tailored to individual abilities, encompassing risk management strategies that promote skill development while ensuring the safe involvement of individuals in their chosen tasks, without undue limitations.

We implement a therapeutic method involving a structured follow-up guide co-developed between the individual and our staff. This method facilitates effective progress monitoring in specific areas of focus. Our staff undergo comprehensive mandatory training, complemented by our bespoke service-specific training. This specialised training is designed to align with the unique needs of the individuals we support, equipping our team with the best practices to cater to their requirements effectively.

Accommodation & Location

At Evergreen, we offer eight bedrooms, six of which feature en-suite facilities. Additionally, we provide a communal lounge and a well-utilised conservatory primarily used for dining and various activities. Our facilities include a downstairs bathroom equipped with a bath chair to assist individuals, alongside a separate shower unit.

Adjacent to the conservatory, there's a delightful patio area offering an ideal spot to bask in the sunshine and enjoy our garden. A designated smoking shelter is situated here for those who smoke. For moments of relaxation, we've created a serene section in the garden featuring a bench swing where individuals can unwind.

In our kitchen, we've ensured accessibility with a lowered work surface, accommodating individuals who prefer or require seating while engaging in food preparation.

Evergreen in Moseley offers convenient access to vibrant Moseley village, serene Cannon Hill Park, and nearby transport links to the city centre, Hall Green, and Shirley. Our location is close to amenities such as a city farm in Balsall Heath and the Edgbaston Cricket Stadium. The people we support benefit from nearby support services like the Headway Day Centre and a work preparation centre. Within walking distance, the people we support can explore the historic Moseley Bog, a cherished spot by JRR Tolkien, and the popular Sarehole Mill, offering attractions for all.



Evergreen's EPIC Vision

Written by Vicki Morris, Service Manager at Evergreen

At Evergreen, we support eight individuals, powered by our core organisational values: Excellence, Passion, Integrity, and Caring. Our team, deeply knowledgeable and well trained, is the backbone of our mission. They're dedicated to fostering an environment where each individual can flourish.

Empowerment through skill development remains our cornerstone. We believe in enriching lives by nurturing talents and enabling every person we support to embrace life to the fullest. Within our tight-knit community, every voice is valued. Collaboration on daily tasks fosters shared responsibility and a sense of belonging.

We're committed to encouraging active participation. From therapeutic activities like music groups and massages to outings such as dining and cinema trips, we ensure a well-rounded experience. Themed events celebrating various cultures amplify our collective learning and joy.

At Evergreen, our focus isn't just on the here and now; we're committed to shaping an empowering future. We envision a continuation of our high standard of care, enabling individuals to thrive and pursue their aspirations.

Living life to the fullest is our mantra. We champion and encourage every person we support to seize every opportunity, nurturing a life brimming with possibilities.

Ethos and Values

Accomplish's Evergreen service is part of the Keys Group, a family of care and support providers, including Accomplish, Keys, and Peak, who share a common goal of delivering the best outcomes for those who choose our care.

At Evergreen, we embody the EPIC values of **Excellence, Passion, Integrity, and Caring**.

Our commitment to **excellence** drives us to achieve the highest standards of learning, development, and performance in all that we do.

Our **passion** for delivering the best outcomes for those in our care is evident in our ambitious and committed approach to care and support.

Our **integrity** and transparency in our work is reflected in our honest and transparent communication and sharing of results and learnings.

Our **caring** approach is centred on showing compassion and empathy, placing those in our care at the centre of all that we do, and always putting the people we support at the heart of all our actions.

Good News at Evergreen

Fitness Sessions at Evergreen

At Evergreen, those we support are thriving thanks to our regular fitness sessions. Our in-house sessions have been a hit, offering the people supported a chance to enhance their physical fitness and overall wellbeing. Each activity is thoughtfully designed to be inclusive, accommodating the individual needs and abilities of every person.

Our support workers are delighted by the positive impact seen in participants. Individuals engaging in these activities showcase increased energy levels, improved mood, and enhanced physical mobility.

These fitness sessions exemplify Evergreen's dedication to providing diverse and meaningful activities promoting health and wellbeing. Vicki Morris, Evergreen's Registered Manager, expressed, 'We constantly seek innovative ways to enrich our people's lives, and these exercise sessions are a fantastic addition to our program.

Triumphant Outings: Celebrating Achievements at Evergreen

Claire* and John* people we support at Evergreen, recently explored Birmingham's Sea Life Centre. This outing marked a notable achievement for both.

For Claire, who finds unfamiliar settings challenging, this visit triggered cherished memories from a past trip to a Sea Life Centre in Florida. It was a success in overcoming her apprehensions.

John managing Huntington's Disease, typically avoids external engagements. His participation in this outing was a significant breakthrough. At Evergreen, we applaud these personal victories and tailor experiences to celebrate each individual's achievements.

*Names changed to protect confidentiality.

Evergreen's Wish Tree: Fulfilling Dreams, Creating Memories

The Wish Tree initiative was established to empower individuals supported at Evergreen to express their desires and dreams about what they want to do. Through the Wish Tree, they share their wishes, and our dedicated staff team endeavors to turn those dreams into reality. Documenting these granted wishes with photographs, the team create individual files, ensuring everyone can fondly reminisce about their fulfilled wishes.



Feedback

Vicki Morris, our Service Manager at Evergreen, recounted a recent visit by a district nurse who met with Linda, one of our supported individuals. The nurse commended our care for Linda and specifically praised our meticulous pressure relief documentation. They remarked on the evident quality of care Linda receives, expressing their appreciation for the exceptional level of support provided. It was truly heartening for them to witness.

“Can I say that it has been very pleasant dealing with everyone at Evergreen. I had a great chat with Bernie, the Deputy, who was very helpful. I thought it admirable that, notwithstanding the difficulties in relationships over the years, you all continued to support Mark to visit his father, without hesitation, in the important last few weeks.”

Written by a visitor at Evergreen

“I am writing to say how impressed we are as a District Nurse team with the staff at Evergreen. The care to all in their care is outstanding. They really treat all in the home as family and the care they give is exactly how we would like members of our own families to be cared for. You are lucky to have such a fantastic team with Vicki, Bernie, Louise and all the staff there.”

Written by the local District Nurses

About Our Manager

Meet Vicki Morris, Service Manager at Evergreen

“I went to college after school and studied health and social care. During this course, I volunteered for Holidays for the Disabled. I met many amazing people with various disabilities and across different age groups, all sharing the common goal of enjoying a holiday. It was then I realised that this was the right path for me. I felt privileged to provide the necessary support, witnessing the joy it brought. Following this, I pursued my HNC while working in a nursing home for older people. Although rewarding, the experience felt restrictive, leading me to seek a smaller, more impactful service. That’s when I discovered the company I work for now. It’s been 26 years, and my passion for making a difference has allowed me to progress in my career, touching the lives of many individuals along the way.”

Summary & Contact Details

If someone you are supporting could benefit from joining us at Evergreen, we invite you to contact us today.

119 Wake Green Road,
Moseley, Birmingham,
B13 9UT
what3words: ///vocab.lung.
manliness

8 Bedrooms (6 with en-suite bathrooms)
20 - 65+ years old
Mixed Gender Service

0121 449 1016 (service)

0121 728 7800 (office)

Inspected and rated

Good



Care Quality
Commission

Find out further details or to send us a support referral:
referrals@accomplish-group.co.uk

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Maybrook House, Second Floor, Queensway, Halesowen, B63 4AH